



## KERALA STATE ELECTRICITY BOARD LIMITED

(Incorporated under the Companies Act, 1956)

Reg. Office: Vydyuthi Bhavanam, Pattom, Thiruvananthapuram – 695 004, Kerala

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### Abstract

Vydyuthi Adalath 2020 – Disposal of cases – Ratification – Sanctioned – Orders issued.

### CORPORATE OFFICE [SPECIAL OFFICER (REVENUE)]

B.O.(FTD) No.639/2020 (SOR/AMU 8/Adalath 2020/2020-21).

Dated, Thiruvananthapuram, 16/10/2020

- Read:- (1) B.O. (FTD) No.946/2019 (D(D&IT) General-Adalath 2020/2019-20) dated 24.12.2019.
- (2), Note No.SOR/AMU 8/Adalath 2020/2020-21 dated 28.09.2020 of the Special Officer (Revenue).
- (3) Note No.SOR/AMU 8/ Adalath 2020/2020-21 dated 07.10.2010 of the Special Officer (Revenue) (Agenda No.30/10/20).

### ORDER

Aiming at Consumer's satisfaction, KSEBL as per order read as 1<sup>st</sup> above had accorded sanction to conduct Vydyuthi Adalath 2020 at all the District headquarters. Accordingly, Adalaths were conducted at the district headquarters from 11.01.2020 to 27.02.2020 to settle the complaints of EHT, HT and LT consumers.

Altogether 72 complaints with various issues were received from the HT consumers. Out of the 72 complaints, 30 complaints were fully settled as per Adalath decisions. Of the remaining 42 complaints, 12 complaints are under processing. In the case of 30 complaints, KSEBL had taken necessary actions as per the Adalath decisions, but the consumers had not complied the Adalath decision and had committed default in payment of sanctioned installments, non-withdrawal of Court cases, non-remittance of sanctioned OTS, etc.

As per Adalath decision, a total amount of ₹ 31,94,809/- (Rupees Thirty One Lakh Ninety Four Thousand Eight Hundred and Nine only) was withdrawn / adjusted from system ENRGISE against the following 8 consumers.

Sl. No.	Consumer Name	LCN No.	Amount withdrawn / Adjusted as per Adalath Decision
1	Bhima Jewellers	LCN 8/3224	3,53,016
2	ESCOTEL Mobile	LCN 28/3360	9,15,531
3	KSRTC Angamaly	LCN 24/6105	81,988
4	Kumar Residency	LCN 1/4410	1,82,556
5	NS Hospital	LCN 8/4989	12,15,143
6	Tirur Nursing Home	LCN 26/5026	1,22,587
7	Wholesale Agricultural Market	LCN 3/3981	94,488
8	Garlic Routes	LCN 16/7993	2,29,500
	<b>Total</b>		<b>31,94,809</b>

A detailed statement showing the action taken as per Adalath decision against the above 8 consumer's is appended as Annexure-I.

A note read as 2<sup>nd</sup> above was submitted to the Director (Finance) requesting approval for the action taken as per the Adalath decision against the above 8 fully settled complaints. The Director (Finance) has directed to put up the matter before the Full Time Directors.

Accordingly, the matter was placed before the Full Time Directors as per note read as 3<sup>rd</sup> above. The Full Time Directors in the meeting held on 09.10.2020 resolved to ratify the action taken as per Adalath decision against the above 8 fully settled complaints.

Orders are issued accordingly.

By Order of the Full Time Directors,

Sd/-  
LEKHA .G,  
COMPANY SECRETARY (IN-CHARGE).

Acc:- Annexure-I

To

The Special Officer (Revenue), KSEBL, Thiruvananthapuram.

Copy to:-

1. The Financial Adviser/The Chief Internal Auditor.
2. The Deputy Chief Engineer, Electrical Circle, Thiruvananthapuram (Urban).
3. The TA to Chairman & Managing Director/ Director (Distn., IT & HRM/ Director (Transmission, System Operation & REES)/ Director (Generation (Ele.) & SCM) / Director (Generation-Civil)/ Director (Planning & Safety).
4. The PA to Director (Finance)/Senior CA to Secretary (Administration).
5. The Company Secretary-in charge.
6. Library/Stock file.

Forwarded / By Order

*[Handwritten Signature]*

Senior Superintendent

Annexure - I to the B.O(FTD)No. 639 /2020(SOR/AMU 8/Adalath 2020/2020-21 dtd 16 /10/2020

## ADALATH 2020

Sl. No.	Legacy No.	Industry Name	District	Con.request	Adalath Decision	Action Taken	Amount		Remarks
							Demand withdrawn/adjusted	Amount adjusted	
	8/3224	Bhima Jewellers	Ernakulam	To waive MF Penalty	Decided to waive MF Penalty as per the report of Dy CE,EKLM	MF waived Penalty	3,53,016		Adalath Decision Complied
	28/3360	ESCOTEL mobile	Ernakulam	To waive MF Penalty Rs.9,15,531/-	Decided to waive MF Penalty as per the report of Dy CE,EKLM	MF waived Penalty	9,15,531		Adalath Decision Complied
	24/6105	KSRTC Angamaly	Ernakulam	To waive interest charged	Decided to include in OTS & fix the interest at 6% interest rate	Interest rate reduced to 6% & the Consumer remitted the balance amt.of Rs.13612/-	81,988		Adalath Decision Complied
	1/4410	Kumar Residency	Kollam	To waive MF Penalty	Decided to waive MF Penalty as the consumer changed the meter in time & to revise the bill for 10/19	MF waived & revised the bill for 10/19	1,82,556		Adalath Decision Complied
	8/4989	NS Hospital	Kollam	To revise the bill for the month of 12/2019	Decided to revise the bill for 12/2019. The KVAH may be corrected as per available KWH & KVARH	Bill for 12/2019 revised	12,15,140		Adalath Decision Complied

Ratification

6	26/5026	Tirur Nursing Home	Malappuram	To refund MF penalty charged	Decided to condone the delay of 6 days to replace the meter & to revise the bills assessed as per average units.	MF waived	Penalty	1,22,587	Adalath Decision Complied
7	3/3981	Wholesale Agriculture Market	Kozhikode	for waiver of MF penalty of RS.94488	Decided to waive the MF penalty of Rs.94,488 since no additional load was added thereafter and the consumption of may not exceeds beyond the average & as a Govt.consumer.	MF waived	Penalty	94,488	Adalath Decision Complied
8	16/7993	Garlic Routes	Kozhikode	for waiver of MF penalty of RS.229500 & to return the RMU installed while changing to HT	To waive MF penalty & allow dismantling	MF waived connection dismantled	Penalty &	2,29,500	Adalath Decision Complied
<b>TOTAL</b>								<b>31,94,809</b>	

SPECIAL OFFICER (REVENUE)

13/10/20